

# ***Services for homeless people provided by Caritas Luxembourg***

*Stephanie Sorvillo*

# Emergency services for homeless people in Luxembourg

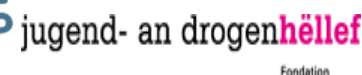
150 



+ 200  *from december to mars*



## Daycenter / Consultation



Fondation



+ *from december to mars*



## Streetwork



Para-Chute



Streetwork



Bistro-Social

Halte de Nuit



Wanteraktioun



Centre Ulysse



**caritas**

LUXEMBOURG

Caritas Accueil et Solidarité asbl

# Centre Ulysse - Caritas

**One of 6** (night) shelters in Luxembourg (Abrisud, Abrigado, WAK, Halte de Nuit CRL, Halte de Nuit Caritas)

**7 days / 7** 24h/24h

Condition of admission:

- Over 18 years
- **Residence permit** - 5 years registered in Luxembourg → otherwise only 1 night
- Drug users → detoxification project and/or therapie



# Centre Ulysse

**64 beds** → 51 emergency beds (women 8, men 43)  
→ 13 housing first

**Staff** → educators 24h/24h, social workers,  
psychologist

5 years agreement psychiatrist CHNP-SPAD

**PIA** → Social and professional integration project

# Centre Ulysse - Challenges

Difficulties to reorientate clients in other organisations for housing and supervision mostly due to comorbidity  
Conditions for admission → Medication compliance, no alcohol or drugs consumption

Stabilisation of the individual health situation

→ Long stay in the emergency shelter (months → years)  
2018 → 225 clients → 20 clients realised their PIA  
**= 8,8% of the total population C.U.**



# Bistro Social - Caritas

Low threshold day-center  
Open daily from 9am to 7pm

Soupe, sandwiches, drinks for free  
Conversation, orientation, support  
Sleeping corner  
Lockers to store personal belongings,  
Washing-machines, showers  
Alcohol consumption is allowed  
Dogs are allowed



## Bistro Social - Caritas

How many people use the facility?

2018:

Aprox. 20 different people during warm days and 50 different people during cold days

8500 showers

1000 locker

Volunteers part of the staff

Challenges:

Management of conflicts and violence



# Health – homelessness



Health Questionnaire for the shelter Centre Ulysse and the Streetwork



Tanks for the  
attention

Questions?